

DOING THE RIGHT THING FOR PETS, PET PARENTS & PETCO PARTNERS

With more than 55 years of service to pet parents, Petco is a category-defining health and wellness company focused on doing what's best for pets, pet parents and our own Petco partners.

The company has demonstrated that commitment through what we believe are the industry's strongest standards for animal health and welfare – both in our stores and throughout our entire organization – and supporting all Petco partners across our corporate offices, distribution centers and stores by offering career advancement opportunities, leading benefits and key initiatives, such as the [Petco Partner Assistance Fund](#).

Each store works with a designated veterinarian partner in their community and all store partners must successfully complete ongoing required training and examinations before working with animals in our stores. While at work, they adhere to stringent animal care policies, procedures, and veterinary-approved guidelines to ensure animals always feel loved, happy, comfortable and secure. These standards were developed, and are continually updated, under the supervision of Petco's Head of Veterinary Medicine, with counsel from a panel of independent experts in animal care, behavior and ethics.

Reflected in decisions such as [removing all products containing artificial ingredients from its dog and cat food and treats](#) and ending the sale of specific electronic "shock" collars, Petco has been steadfast in doing the right thing by pets and pet parents. All of us at Petco will continue evaluating our products, solutions and services to ensure alignment with our mission to improve lives for pets, pet parents and Petco partners.

MEDIA CONTACTS

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SUSTAINABLE BUSINESS PRACTICES:

Petco is committed to leading the industry in environmental stewardship with company-wide energy efficiency and recycling programs, as well as sustainable pet products. We support environmental organizations through volunteer time and funding, including World Wildlife Fund and Rising Tide Conservation. We are also leading the industry in improving standards around the responsible collection, transportation and handling of saltwater fish and corals.

SUPPLY CHAIN ENGAGEMENT:

Our animal-welfare focus also extends to our supply chain. In January 2015, Petco was the first national pet retailer to proactively discontinue the sale of China-made dog and cat treats for the health and well-being of pets. Petco was also the first pet industry retailer to go above and beyond USDA requirements and create a stringent Vendor Certification process to protect animals with strict care guidelines and vendor facility audits and inspections.

ETHICAL VENDOR STANDARDS:

Petco continues to be a leader in ethical vendor standards for animals, including requiring all Petco live animal vendors to participate in the Petco Vendor Certification and Standards of Excellence Program. As part of this program, all vendors are inspected and must pass a rigorous certification process.

WE CHOOSE AQUACULTURED:

Whenever possible, Petco sources aquatic life that is aquacultured—born, bred and raised in an aquarium environment—rather than taken from the oceans. More than 95 percent of the aquatic life we offer, including all our freshwater fish and corals, is aquacultured.

COMMUNITY INVOLVEMENT & PHILANTHROPY:

Petco is committed to helping adoptable pets find forever homes. Petco has never sold cats or dogs and, in 2008, we stopped selling rabbits as well. We believe in a "Think Adoption First" philosophy, which means we encourage anyone looking to add a new pet to their family to consider adopting a homeless animal, rather than purchasing one. As a result, we seek to increase the number of pets adopted into loving homes and decrease pet euthanasia. In partnership with the Petco Foundation, Petco stores host adoption events throughout the year where new pet parents can receive tips on how to care for their pets from Petco representatives, learn about local pet adoption efforts and, most importantly, meet adoptable pets.